



Sign **Solutions**
NORTHWEST

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(425) 595-0897

Sign Solutions NW Sprinkler/Utility Damage Policy

While we make great effort to avoid damaging underground sprinkler or utility lines, occasional damage will occur in the normal course of performing our sign installation service. Most of the time we are aware of damage when it happens and will initiate repairs immediately. Sometimes, however, we will damage a sprinkler or utility line without knowing it. In this case please follow the procedures below:

1. If there is immediate danger due to a broken gas or high voltage electric line, stay away and call the appropriate utility company. After calling the utility company, report the damage to Sign Solutions NW.
2. For any other break (sprinkler, cable, telephone, landscape lighting, etc.) report the break directly to Sign Solutions NW.
3. When reporting damage to Sign Solutions NW, make sure to include your name, contact information, property address, and any relevant details. Report damage by calling (425) 595-0897 or sending an email to Signs@SignSolutionsNW.com.

It is important to report damage to Sign Solutions NW as soon as possible. We will promptly send someone to the location, and in many cases our employee can perform the repair while on site. Do not schedule repair with a third party contractor. If you choose to do this, you will be responsible for any charges incurred.

Preventing sprinkler and utility line damage is preferred, and Sign Solutions NW is committed to making every prevention effort. We offer free sign location marker flags, and encourage brokers and homeowners to mark desired sign placement away from underground utilities. If you need sign location marker flags, contact Sign Solutions NW's office by calling (425) 595-0897.